

ENVIRONMENTAL MANAGEMENT POLICY

The basic principle and commitment of «LITO» PRIVATE HOSPITAL and the philosophy of its members is to provide customers/patients high level services that cover their conventional requirements, to meet interested parties' needs and expectations, to comply with the relevant legal requirements, and to achieve the Hospital's goals for each department.

To achieve the above, the Management of the Hospital has established an Environmental Management System according to the requirements of the International Standard- Environmental Management (ISO 14001) regarding the **Medical and Nursing Services**, which is applied in all the processes that can affect its services' quality, its employees' health/safety and welfare, the environmental aspects, and therefore its customers' satisfaction.

Commitment of the Hospital is the continual improvement of the Management System by implementing the following:

- ❖ Reviews and continually improves the characteristics of its Hospitals' services, the effectiveness of its processes and in extension the whole Management System.
- ❖ Sets measurable objective environmental targets in a corporate and functional level of the Departments, as well as regarding the services provided. These objectives are established and evaluated according to their level of achievement after the Management System is reviewed by the General Manager of the Hospital.
- ❖ Identifying the external and internal factors that determine the Context of Organization, which is updated and revised to address operational risks and take advantage of opportunities, taking measures where necessary.
- ❖ Provides the essential resources for the unhindered, efficient, and effective operation of each Hospital's department.
- ❖ Eliminates the customer's/ patients' complaints.
- ❖ Provides safe and healthy working conditions for the prevention of work-related injury and ill health.
- ❖ Eliminates hazards and reduces H&S risks.
- ❖ Encourages the consultation and participation of workers and their representatives.
- ❖ Encourages and continuously trains its personnel, for them to achieve Quality, Safety and Environmental consciousness in each activity of the Hospital.
- ❖ Assures, through its processes, environmental protection, including pollution prevention and continuous improvement of environmental performance, and complies with legal environmental requirements.
- ❖ The maintenance and full implementation of the Waste Management License.
- ❖ The protection of the Environment including the prevention of pollution and the continuous improvement of environmental performance.
- ❖ Implements and reviews the legal requirements, directives, and the implemented standards, complying with the European and Cypriot legislation.

This Policy is available to staff, and all affected interested parties. It is reviewed regularly to ensure it remains relevant and appropriate to the purpose, size, and context of the Organization and to the specific nature of its risks and opportunities, and that its stated objectives are met.

For «LITO» PRIVATE HOSPITAL,

Date,

General Management